IDSolutions Partners With Vidyo to Offer Instant Telehealth Support

A Single Telehealth Application

The world of medicine has changed. Doctors and patients are no longer confined to waiting rooms in hospitals and clinics. Today, patients expect to find support and assistance no matter where they are, almost at the touch of a button. The telehealth industry has not only seen a surge in the last couple of years, but it has also revolutionized the traditional doctor-patient relationship. Both customers and providers in the healthcare industry are embracing telehealth platforms for their security and their accessibility.

In the world of medicine, technological advances drive the industry. Improving patient care while also enabling more effective and faster modes of communication can save lives. The rise of telehealth medicine using video streaming and cloud-based services has enabled this kind of connectivity.

Today, Vidyo and IDSolutions in partnership deploy the power of cloud-based solutions to offer instant telehealth support to their customers when they need it most.

"Effective and Quick" Care

Vidyo helped IDSolutions escalate over 100 connections with a faster deployment time and minimal need for local IT assistance — a vital component of this success story during the coronavirus outbreak.

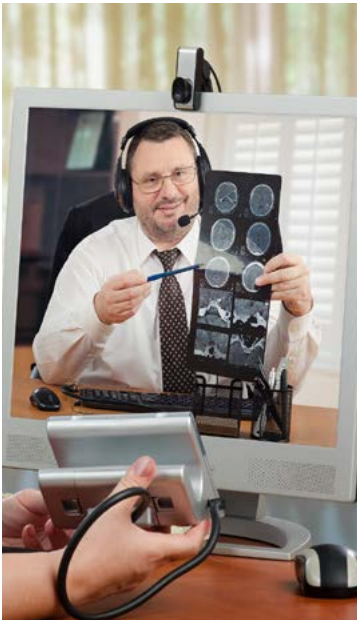"The existing partnership with Vidyo was an ideal tool for the changing world we live in. "

-Nicholas Luthy,
Vice President of Products and Marketing,
IDSolutions

Thanks to the existing partnership, IDSolutions was able to ramp up the connections and support their customers' telehealth solutions almost instantly. Luthy praises Vidyo's responsiveness in helping customers scale up their usage quickly. "With IDSolution's full-service telehealth offering and Vidyo's video connectivity platform and infrastructure, both organizations developed a different way to care that was effective and quick," said Luthy. A process that would usually take two days was executed in a matter of hours.

IDSolutions is a global video integration company providing custom solutions for video conferencing, media management, streaming video and digital signage. IDSolutions makes video solutions simple, easy to use and affordable for Healthcare, Education, Enterprise and Government clients around the globe.

https://www.e-idsolutions.com/tele-health/

VidyoCloud's services combine Vidyo's industry-leading infrastructure with cloud connectivity, making it simple to upgrade a facility's on-premises video network. It can easily integrate with existing technologies in a remote setting by deploying local Vidyo servers that connect to the cloud. VidyoRouter™, VidyoGateway™, and VidyoReplay™ are all part of this cloud-based service. By combining these offerings, providers can work around bandwidth restrictions and improve security without investing in infrastructure or software. Furthermore, having the Vidyo team's support helps businesses launch these initiatives with no need for on-site IT staff since everything is set up and supported remotely.

The technology used for virtual patient visits prevents data silos, connects to patients remote clinical devices, and allows access to a patient's labs and teleradiology imagery. Additionally, it brings language interpreters into patients' telehealth visits, eliminates duplicate data entry, and helps avoid multiple applications for single workflows. These improvements allow physicians to have full control of their services within the one platform. All this remains true while it also offers patients confidence that their data and information is being handled with caution.

Responding to an Increased Demand

IDSolutions deployed Vidyo's Hybrid Solutions, which addressed the need to upgrade video architecture as demand for telehealth appointments rose during the COVID-19 pandemic. The Vidyo and IDSolutions telehealth plan allowed physicians to offer video intercoms, as well as permitted hospitals to assist patients remotely. These solutions limited the number of hours that providers had physical contact with patients.

Since deploying Vidyo's hybrid solutions, many of IDSolutions' clients can now offer virtual visits to five times more patients and effectively reduce the number of visitors entering hospitals.

Thanks to Vidyo's cloud routers, its clients can provide unique video solutions without needing to invest in the software space or deploy server networks that might require local IT support.

Together Vidyo and IDSolutions were able to help over 100 primary healthcare networks across the nation and thousands of patients during the coronavirus outbreak.

What's on the Horizon

There's no doubt that the partnership between Vidyo and IDSolutions will continue to expand. The demand for cloud-based video services is expected to continue to increase, especially as more physicians and patients see the value in telehealth. Additionally, the public trust in this type of video technology continues to improve.

Thanks to IDSolutions' partnership with Vidyo and the cloud-based service, healthcare institutions have been able to expand their video capabilities so that they can reach more patients. Integrating Vidyo's industry-leading infrastructure, the convenience of a cloud deployment, and connectivity to its clients' networks is critical to assist those with bandwidth restrictions. This advancement will be the next chapter for telehealth. As more healthcare providers and patients feel confident about offering secure telemedicine services, the need to provide cloud-based solutions will likely skyrocket.

Without a doubt, it's a promising partnership that continues to showcase Vidyo as an industry-leader of video collaboration and cloud-based video services.