Vidyo Integration for Telehealth Management TRP

Capture and Improve the ROI and Outcomes for your Telehealth Programs

Vidyo®

IGNIS HEALTH

Use Cases

- Telehealth enterprise performance and effectiveness
- Vidyo utilization and quality performance
- Clinical quality of care and efficacy
- Financial analysis through payer mix and reimbursements

Benefits

- **Centralized view of enterprise telehealth clinical operations:** Offers real-time and long-term data trending, faster identification of poor performance, and focused measurements, all leading to improved outcomes

- **Comprehensive benchmarking:** Combines clinical, financial, operational, and technical reporting and query capability

- **Financial impact:** Automates telehealth-related reimbursement data and manages denials to maximize revenue

- **Strategic advantage:** Drives long-term telehealth decision making and road-mapping with meaningful dashboards that offer clear visibility of program impact, performance, and growth

Healthcare Challenge

In today's quickly evolving health landscape, it is critical to have accurate and timely reporting for telehealth. Meeting all required telehealth quality standards, compliance and reimbursement regulations is critical and can be challenging. It is now more than ever essential to truly understand which programs and modalities were most effective and how patients interacted or are interacting with the healthcare delivery system and financial sustainability.

The telehealth setting in a health system is unique. On the clinical side it covers multiple specialties and departments, and on the technical side it requires multiple systems working together that are not necessarily, as a result, gathering useful information for decision making to understand and optimize telehealth results. Clinical service lines are time consuming, not reliable, and potentially compromising standard of care.

Vidyo/Ignis Health Integration

With the partnership of Vidyo, Inc a leader in embedded video telehealth solutions and Ignis Health the leading provider of telehealth analytics and performance measurement, the collection and manipulation of data from Vidyo CDRs, EDWs and or EMRs can now provide health systems with comprehensive business insights into clinical and operational data displayed in quarriable and interactive dashboards.

The Ignis software (TRP) provides useful information for decision making to understand and optimize telehealth clinical services. TRP supports enterprise wide telehealth reporting by combining multiple data sources from CDR, Clinical and Financial, regardless of the technology. The TRP module is a turnkey solution for telehealth utilization analytics and reporting by replacing the labor-intensive manipulation and interpretation as well as creation of the reports. Ignis Health gives professional health care providers tools to make the information useful for health care decisions.

Anticipated Results

Vidyo and Ignis Health help leading organizations create meaningful insights for their virtual programs. These programs expand utilization and expand in use cases to bridge the gap of health disparities. TRP creates the meaningful visualization of virtual health program data critical for operational improvement and provides the confidence necessary for continued investment in the virtual health programs that are most effective.

The integration provides features for your health system including but not limited to:

Video Analytics
Analyze components such as volume, consult times and active users.

Clinical Utilization
Measure encounter and appointment types by specialties.

Connect Disparate Clinical and Technical Systems
Enable connectivity to create a holistic view of your tech stack. Integrate your EMR, practice management, call centers and billing systems.

Review Financial ROI
Measure financial sustainability by payor mix, reimbursement data and revenue. Manage payor contract negotiations.

Enable Versatility Across Different Areas
Organize metrics from the entire spectrum of your operations such as resource/provider utilization, quality and compliance, ROI and regulatory requirements. Manage payer contract negotiations and payer data for analysis.

Customizable platform
Business intelligent platform can be modified to deliver the reliability, interoperability, and scalability needed for today's constantly changing healthcare environment.

Smart Decision Making Data
Automate and visualize operational, financial and clinical data. Optimize the same view for all specialties and care settings - no need to track projects and departments separately.

Specialty Success Metrics
View specialty clinical outcomes of patients and patient populations.

Vidyo®
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