

THE VALUE OF TELEHEALTH IN OPTIMIZING THE PATIENT EXPERIENCE & CLINICAL OUTCOMES

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Telehealth

The New Conductor
for Orchestrating Healthcare



Patient &
Provider
Satisfaction

Improved
Clinical
Outcomes


Value Based
Care

Optimized
Personnel &
Technical
Resources


Population Health
Transition of Care



THE IMPORTANCE OF TELEHEALTH AND WHY IS IT EVOLVING SO RAPIDLY?

- ▶ **The Goal of Telehealth:** Align the patient, the clinical team and both diagnostic and therapeutic healthcare technologies together to define and implement to optimal plan of care
 - ▶ **What Telehealth Brings:** Provide the clinician with access to the same degree of patient information s/he would have in an actual F2F patient encounter
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Parameters Needed for a Telehealth Solution to Successfully Operate in the Clinical Setting

- It must be fully compatible and seamlessly integrate with the organization's Electronic Medical Record (EMR) system(s)
 - It must be completely interoperable with the organization's chosen hardware (computer, PoC testing, monitors, etc.)
 - It must not interfere with the organization's IT infrastructure
 - It must be secure
 - It must be simple to use
 - It has to look and feel like the interaction across all users behaves as if it were a true Face to Face encounter
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Why Telehealth is a Pillar for Healthcare

- It makes health care accessible to people who live in rural or isolated communities.
 - It facilitates access to care and services more readily available or convenient for people with limited mobility, time or transportation options.
 - It provides access to medical specialists independent of where they are.
 - It improves communication and coordination of care across all members of a health care team and the patient.
 - It provides support for patient education along with guided and self-management of health care.
 - The telehealth devices must be able to support the encounter by being safer, smarter and secure for healthcare
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